

November 2023



quad care
INDIVIDUAL SUPPORT FOR LIFE.



Hydrotherapy is back!

Our pool is finally back and better than ever! With new flooring, tiles and railings our heated pool is ready to take on our hydrotherapy clients!

Our Accredited Exercise Physiologist, Tim, has had a successful month with his clients in the pool. Tim creates a unique plan to align with his client's health goals and will continue to tailor to individual needs.

Catheter Care Services

Did you know we do emergency catheter care?

We know how important catheter care is and the stress involved when something goes wrong. Our Registered Nurse can be called out to your home for any catheter care required, even after hours!

Don't wait till last minute, give us a call and find out more today! (07) 5391 1291

Quad Care Pty Ltd acknowledges the Jinibara & Gubbi Gubbi peoples who are the traditional custodians of the land where we work. We acknowledge their ongoing commitment and connection to the Land, Waters and Community.

We pay our respect to Elders' past, present and emerging.

We celebrate the stories, culture and traditions of all Aboriginal and Torres Strait Islander peoples who work and live on this land

Supabilities is here!

Congratulations to our very own Catherine Turnbull for the release of her book *Supabilities*! *Supabilities* is authored and illustrated by Cath and highlights the superpowers of disability through the eyes of our children.

Supabilities is available for order on our website - quadcare.com.au - or visit us at our Hub at 50 Archer St Woodford to purchase!





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A MESSAGE FROM OUR DIRECTOR, DANI

NDIS Registration & Audit !

It has been a long, almost 18-month story to get to this point and over these last months of the year we'll be rolling out the final icing on the cake for our NDIS Audit, setting the gold standard for the industry.

The process has been incredibly rigorous, but invaluable for our clients and staff. I can't wait for our auditors to hear the beautiful journey of our staff and our team and to finally finish this process 🙌🙌🙌

Registration is a journey, and as a team we've learnt so many things along the way. Some things I've loved, but in the same breath, some things haven't resonated with myself and my family.

However, what audit has solidified in my mind, is at the end of the day, the registration process is about what is best for the person, what ensures best outcomes, what honours choice and control for our clients and the safety of our team.

This process exists so that families know, if anything was to happen to them, their loved one is respected, supported and their rights are embodied in the team supporting them.

Sue's Trip to Lismore

Our beautiful Sue and her husband Garth travelled down to Lismore this month with the assistance one of our support workers, Nikki. Repping the Quad Care Ute, the team travelled to visit family and reminiscence in the memories of their old hometown.



At Quad Care, we support our clients to achieve their goals. We are here to meet all your needs, including transport and support options for travel, camping, 4WDing and any other outdoor adventure you crave!

See you at the Lantern Parade!

We will be at the Woodford Night Carnival and Lantern Parade on December 1st! Come and visit us at our booth, located near the post office. We will have lots of goodies to give away and excited to have a chat with our community !

Christmas Party

On the 9th of December our staff and clients will come together to celebrate Christmas with an old fashion pool and garden party !

The event will begin at 3pm and will be filled lots of fun and laughter.



We're Hiring!

Join our in home care support team today! At Quad Care, we tailor our support to suit the needs of our clients. We provide individual support for life!

Enquire on our website for more information!



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